

# COMPANY PROFILE

Welcome to The Serenon Group Limited, your trusted partner in Occupational Safety and Health Excellence.

At The Serenon Group Limited, we stand at the forefront of safeguarding the well-being of your most valuable assets - your employees. With a steadfast commitment to fostering safe and healthy work environments, we offer a comprehensive range of consultancy services tailored to meet the unique needs of your organization.



## About **The Serenon Group**

The Serenon Group Limited's scope of services revolves around providing sound occupational safety and health and business continuity management consulting within Trinidad and Tobago and the Caribbean, primarily focusing on small to medium-sized businesses.

With over 18 years of experience, we bring a wealth of expertise in various industries. Our consultants are driven by a shared passion for ensuring that every worker goes home safely at the end of the day.



### Marise K. Johncilla

Principal Consultant and Managing Director

## Welcome Message

It is with great pleasure and pride that I extend a warm welcome to you on behalf of The Serenon Group Limited. At The Serenon Group Limited, we stand at the forefront of creating safe and healthy work environments. We understand the critical importance of a robust safety culture and the value of business continuity planning and the immense impact it has on not only the physical well-being of your team but also the overall success and sustainability of your organization.

With a wealth of experience spanning various industries and a passion for continuous improvement, our consultants are equipped to address the unique challenges and opportunities that your organization may encounter. Whether it's regulatory compliance, risk assessment, program development, or incident investigation, we bring a depth of knowledge that allows us to not only meet but exceed your expectations. We take immense pride in offering tailored solutions that not only adhere to industry standards but elevate them. Through open communication, collaboration, and a proactive approach, we aim to provide you with a consultancy experience that transcends the ordinary.

Thank you for considering us as your Occupational Safety and Health and Business Continuity consultancy. We eagerly anticipate the opportunity to serve you and embark on a journey towards a safer, more productive future together.

Warm regards,

Marise K. Johncilla

### Core Values & **Mission**

### **Core Values**

serenon

- Safety We depend on it. We truly care about the safety and well being of people and we always behave as safety leaders
- People People are the heart of our business
- Integrity We consistently do the right thing to achieve the best results
- Relationships We depend on healthy, mutually beneficial and goal oriented relationships with our customers and clients
- Passion We are passionate about protecting the lives of workers and the environment

### **Mission**

- We aim to inspire our Clients to adopt a proactive and disciplined approach to occupational health and safety and business continuity planning.
- We believe that safety and continuity of operations is the responsibility of all, and responsible leadership must commit to embedding this into all operations.
- We believe all workplace accidents, injuries and illnesses can be preventable and if they do occur they can provide immeasurable amounts of learning through fact-finding to ensure there are no recurrences.
- We believe that all business impacts can be planned for with minimum organisational disruption to ensure "business as usual".
- We believe that training and education is essential to provide all employees with the resources to work safely. Good safety training changes behaviour and creates a positive safety culture by putting people first.

### What We Offer



The Serenon Group Limited

#### Health & Safety Management

We can augment your existing occupational safety and health programme with a retained consultancy. Our consultants will provide sound support to ensure you remain compliant and continue to develop a proactive safety culture.

#### **Business continuity management**

Every emergency is a crisis, however, not every crisis is an emergency – can your business survive? Business continuity management ensures "business as usual" in the event of any impact to operations. Our consultants can build the appropriate framework to develop resilience to allow for continuity of operations.

#### Training and development

Investing in your human capital is essential for the development and maintenance of your company's occupational safety and health, and business continuity programme.



## Services

- Safety Management System Gap Analysis
- Safety Management System Development and Implementation
- Contractor HSE Management in line with Contracts & Procurement (C&P)
- STOW-TT Preparation and Maintenance
- Development and Implementation of Risk Assessments
- Accident and Incident regulatory reporting
- Accident and Incident Investigation
- 24-hour professional advice (on retainer)
- Health and Safety communication
- Health and Safety Training
- Health and Safety Performance Management
- Site visits Site Safety tours, audits, or inspections
- Health & Safety Auditing
- Preparation of Health & Safety Strategic Plans, Policies, and Procedures
- Comprehensive Health & Safety training facilitation including ISO 45001 (Occupational Safety and Health Management System) training
- Assistance with Pre-Qualification and Tender Questionnaires
- Business Continuity communication
- Business Continuity Planning, Implementing and Auditing
- Preparation of Business Continuity Management Strategic Plans, Policies, and Procedures
- Business Continuity Management training facilitation including ISO 22301 (Business Continuity Management System) training
- Crisis Management
- The Serenon Group is an authorised reseller of PECB Certification courses in ISO45001 and ISO22301
- The Serenon Group has partnered with other service providers to offer Quality Management Services





## Clients

- Amaranth Business Solutions Limited (ABSL)
- United Engineering Services Limited (UESL)
- Top Aces Enterprises Limited
- PBS Technologies (formerly Massy Technologies InfoCom)
- Southern Maintenance Services Company Limited (SMSCL)
- UWI-ROYTEC
- GCG Group
- Global Pathology Solutions Limited
- EXIM Bank of Trinidad and Tobago
- Massy Learning Institute
- Massy Ltd
- Massy Finance GFC
- Public Services Credit Union (PSCU)



### Let's Connect With Us!

### Our **Contact**



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